



## REEL REPAIR REQUEST FORM AND SERVICE PLANS

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Daytime Phone: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

Reel Model: \_\_\_\_\_ Purchase Date: \_\_\_\_\_

Received by: \_\_\_\_\_ Date Received: \_\_\_\_\_

### Anti-Reverse

- does not engage
- does not disengage
- slipping
- broken a/r lever

### Body or Frame

- bent
- cracked
- corroded
- broken

### Bail

- broken
- bent
- will not

### Clutch

- does not engage
- does not disengage
- does not work

### Drag

- jerky
- slipping
- not smooth
- not enough

### Gears

- rough
- binding
- noisy

### Handle

- loose
- corroded
- missing
- broken
- handle goes backwards

### Spool

- wobbling
- cracked
- bent
- noisy
- does not free spool

Comments or Instructions:

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### Standard Repair Plan

The flat repair rate of \$20 covers labor for repairing, cleaning, and oiling. An additional charge for parts may be required. If replacement parts are required, you will be notified with a cost estimate prior to proceeding with the repair.

A return shipping and handling charge of \$15 (continental USA only) is applicable.

### Warranty Repair Plan

Proof of purchase, such as a store receipt, is required for all warranty repairs. Without any proof of purchase, the Standard Repair Plan is applicable.

A return shipping and handling charge of \$15 (continental USA) is applicable.

Ship your St. Croix Spinning/Casting reel to:

**Sportsman's Repair**  
**Attn: Chuck Brod**  
**1007 Pasha Ave.**  
**Mosinee, WI 54455**



Ship your St. Croix Fly reel to:

**St. Croix Rods**  
**Attn: Service Center**  
**856 4<sup>th</sup> Avenue North**  
**Park Falls, WI 54552**